

Claim Stories From Our Files

Unapproved Pergola

Stewart Title has a long history of issuing title insurance policies and our financial strength and claims paying ability make us an industry leader. Claims are resolved in a timely manner through a professional, practical and result-oriented approach.

Below is a real life claims scenario handled by our Claims Team:

The Scenario

- ▶ Insured purchased a house in Alberton
- ▶ Following settlement, the insured was notified by Council that a complaint had been lodged by a neighbour regarding the pergola/alfresco area
- ▶ Council investigated and issued a Building Notice in relation to the unapproved pergola/alfresco area
- ▶ The insured was required to bring the pergola/alfresco area into compliance with Council's requirements

Claim Resolution

- ▶ Stewart Title commissioned a building report which identified a number of compliance issues with the pergola
- ▶ Stewart Title paid rectification costs of approximately \$17,000
- ▶ Premium paid \$457
- ▶ No excess



Title Insurance Key Features

- ✓ One-time premium payable on settlement
- ✓ No excess payable on claims
- ✓ No-fault claims process
- ✓ Covered for life of ownership of the property

Contact us for more information.

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