

# Claim Stories From Our Files

## Encroachment of Bore on Neighbour's Land

Stewart Title has a long history of issuing title insurance policies and our financial strength and claims paying ability make us an industry leader. Claims are resolved in a timely manner through a professional, practical and result-oriented approach.

**Below is a real life claims scenario handled by our Claims Team:**

### *The Scenario*

- ▶ Insured purchased a residential property in Thornleigh
- ▶ Several years after settlement, the insured obtained a survey
- ▶ The survey revealed that the boundary fence was not on the boundary and that the bore which serviced the insured's land was actually located on the neighbour's land
- ▶ The neighbour required the bore to be moved so that the new fence could be located on the correct boundary

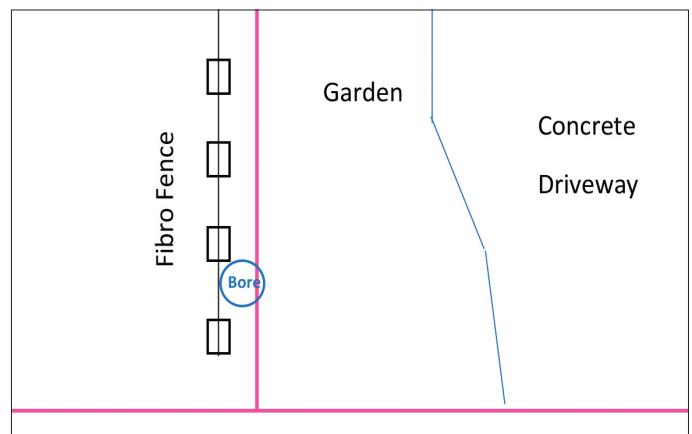
### *Claim Resolution*

- ▶ Stewart Title accepted the claim under the Policy
- ▶ The insured obtained a quote to remove the existing bore and construct a new one on the insureds' land
- ▶ Stewart Title paid the insured the amount of \$8,500 to carry out the works
- ▶ Premium paid: \$363
- ▶ No excess

### **Testimonial From Our Insured**

We are grateful to the team at Stewart Title for helping us with our claim, the experience was fantastic from the first phone call and all the way through to settlement. We would recommend anyone buying a property to take out title insurance from Stewart Title. Thanks again for making a stressful situation easier to deal with.

*Jaco L E (WA)*



### **Title Insurance Key Features**

- ✓ One-time premium payable on settlement
- ✓ No excess payable on claims
- ✓ No-fault claims process
- ✓ Covered for life of ownership of the property

Contact us for more information.

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