Claim Stories From Our Files

Encroachment on Council Land

Stewart Title has a long history of issuing title insurance policies and our financial strength and claims paying ability make us an industry leader. Claims are resolved in a timely manner through a professional, practical and result-oriented approach.

Below is a real life claims scenario handled by our Claims Team:

The Scenario

- Insured purchased property in Glossop
- Months after settlement, Council wrote to the insured confirming road upgrade works to be carried out
- Council surveyor discovered substantial encroachment of northern and eastern boundary fences on Council land which was to be used for road upgrade
- ► Council required boundary fences to be removed

Claim Resolution

- Stewart Title agreed to pay for temporary fencing whilst the 'permanent' boundary fence was demolished and quotes could be obtained for replacement fencing
- ▶ Stewart Title paid \$7,000 for replacement fencing
- ► Stewart Title compensated the insured \$10,000 for the 'loss' of the land which they thought they owned because of the fence encroachment
- ▶ Claim cost \$17,000
- Premium paid \$366
- No excess





Title Insurance Key Features

- ✓ One-time premium payable on settlement
- ✓ No excess payable on claims
- ✓ No-fault claims process
- ✓ Covered for life of ownership of the property

Contact us for more information.

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stewartau.com

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